

Appendix 3
Emergency Operations Center (EOC)
Objectives

1. Sample Standing Objectives

Coordination and Communications Objectives

- Adopt an Emergency Management Structure that manages Resource Shortages
- Establish and Maintain Functional and Interoperable Communications for Responders
- Validate and Provide Internal and External Public Messaging

Emergency Services Objectives

- Conduct Safety Assessments
- Conduct Search and Rescue Operations
- Establish Air Operations for Emergency Response and Damage Assessment
- Provide Safety, Security and Support to Emergency Response Operations
- Reduce Hazards: Suppress Fire, Contain Hazardous Materials

Health and Human Services Objectives

- Conduct Mass Fatality Operations
- Execute Patient Evacuation/Movement
- Maintain Public health (food, water, vector control, food and water quality inspection, surveillance)
- Provide Acute Care - Hospital/EMS
- Provide Care and Shelter, Including animals
- Provide Chronic Care – Medical Special Needs
- Provide Health and Medical Services
- Support Mandatory and Self-Evacuations, including Logistical Needs

Infrastructure Objectives

- Conduct Debris Clearance and Disposal
- Establish Emergency Power and Fuel Lines of Supply
- Establish Lines of Supply: Sea Ports, Airports, Railroads, and Roads
- Stabilize and Provide Critical Utilities for Priority Infrastructure: Water/Wastewater, Power, and Communications & Natural Gas
- Supply Emergency Water and Sanitation Needs for Response Operations

2. Examples of Objective Categories (these are not objectives by themselves)

- Emergency Medical
- Fire/Salvage
- HazMat/Environmental
- Law Enforcement
- Public Health
- Public Works
- Safety

- Search and Rescue
- Transportation Management

3. Examples of EOC Objectives that are too short

Care and Shelter

- Establish shelter locations
- Provide food and water
- Provide shelter staffing

Town Infrastructure

- Damage assessment
- Repair and operations

Collapsed Structures: Search and Rescue

- Personnel resources
- Engineering
- Support equipment needs

Fire/Hazmat Response

- Personnel response
- Support equipment needs

Transportation Corridors

- Develop ingress/egress routes
- Disseminate information to all agencies

Water Treatment Availability

- Determine water quality status
- Facilitate infrastructure repair
- Provide temporary water supply

4. Examples of Real EOC Action Plans

EOC Fin./Admin. Section Objectives

- Ensure timely cost tracking and recording
- Finalize vendor agreements for feeding and lodging
- Participate in action planning

EOC Logistics Section Objectives

- Coordinate with Fin/Admin for resources not through existing state/federal mutual aid systems
- Develop EOC staffing patterns for the next three days
- Ensure all EOC telecommunications systems are working properly
- Participate in Action Planning
- Provide logistical support to ICP's and DOC's
- Provide support for sustained operations of visiting out-of-town staff
- Track resources as necessary

EOC Management Section Objectives

- Ensure county staff are updated on City operations
- Follow-up on status of State and Federal Declarations
- Participate and provide guidance in Action Planning
- Provide briefings to the Mayor, Disaster Council, and other officials at least once per shift
- Review and approve EOC Action Plan after each meeting
- Review and approve EOC staffing transition plans before the end of each shift

EOC Operations Section Objectives

- Ensure communications with all ICP's and DOC's are established within four hours
- Establish field observer cadre as necessary and maintain contact with them
- Establish ongoing contact with appropriate city departments outside agencies for current incident information
- Participate in Action Planning Meetings
- Process resource requests in a timely manner

EOC Planning/Intelligence Section Objectives

- Develop briefing packages for the Mayor, Council, and others
- Develop the Situation Report
- Facilitate and participate in Action Planning
- Obtain updated information from key departments, agencies, and the county on an hourly basis
- Track and collect damage assessment and recovery information
- Update Action Plan on a regular basis

5. More Sample EOC Objectives

- Coordinate the construction of temporary facilities as appropriate to replace those destroyed
- Enable the ultimate return of evacuees to permanent or long-term housing
- Establish a distribution system for continuous logistics support for (specific ICP, area, site, location)
- Gather additional information on the extent of damage for (specific incident or incidents) before next Situation Report issuance
- Provide additional resources to (ICP) to restore transportation systems in the area
- Provide continuous support to all security operations
- Provide immediate relief and stabilize impacted population of (location) in place
- Support efforts to restore utilities (specific types) in the area of (identify locations)
- Transition emergency response to regular operations by (time)

6. Air Crash Scenario

Incident Objective: Triage, treat, and transport the injured.

7. Related EOC Objective

Coordinate with healthcare providers and agencies to gather additional medical personnel and resources to support the surge of crash victims at on-incident and off-incident locations

Incident Objective: Prevent fires from spreading and extinguish existing fires

8. Related EOC Objective

Coordinate with fire and Law mutual aid agencies responding to provide them logistical support en-route, on-incident, and after demobilization

Incident Objective: Secure the area to prevent injuries, destruction of evidence, and interference with personnel

9. Related EOC Objective

Provide evacuation support to the incident commander by:

- Disseminate Emergency Public Information to the community on all sheltering issues
- Establishing shelters in the area of the incident
- Identify best transportation routes and providing transportation resources
- Providing shelter supplies

Provide appropriate personnel and other evidence collection resources to the incident to assist agencies on-scene with the gathering of important crash site items

Incident Objective: Restore utilities to affected areas

10. Related EOC Objective

Coordinate information and resource support for mutual aid utilities entities (gas water electric telephone, etc.) to assist in expediting restoration of the impacted utilities on-scene